



# la marzocco pro app

how to guide

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# minimum requirements

- apple device with iOS version 12.0 or above
- android device with android version 7.0 or above

# sign in

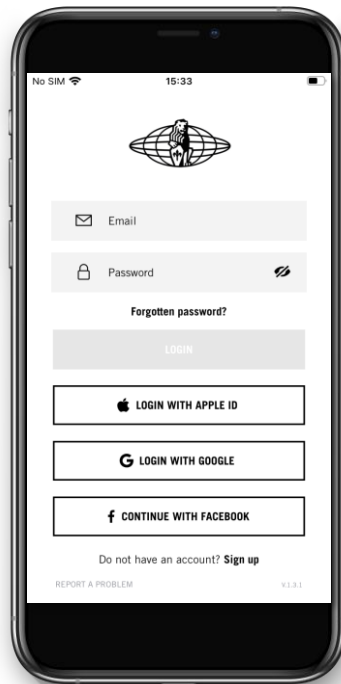


open the  
la marzocco pro app  
on your device.

# getting started



press “sign up” at the bottom of the login page to create an account.



if you have already an account, log-in using one of the following:

- la marzocco app account
- apple id
- google account
- facebook account

# getting started - sign up



10:57 4G

Name and Surname

Email

Password

Confirm Password

☐ **Direct marketing**  
to receive information and promotional material concerning La Marzocco activities, products and services, and to be contacted for market surveys

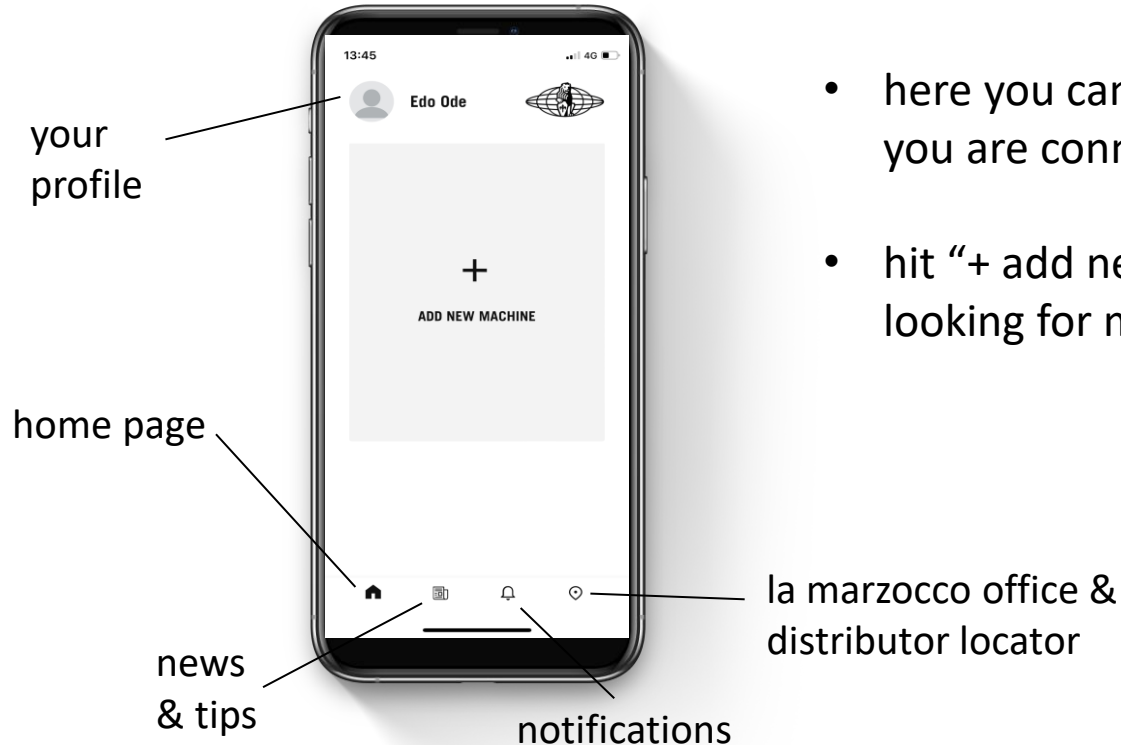
☐ **Profiling**  
to the analysis of my interests, habits and choices (related to both purchasing and the use of La Marzocco digital services), even in order to receive customised information and promotional material

☐ **Communication to third parties**  
to the disclosure of my Data to third-party companies for their own direct marketing purposes

By tapping confirm, you agree with ours [Terms of Service](#) and [Privacy Policy](#)

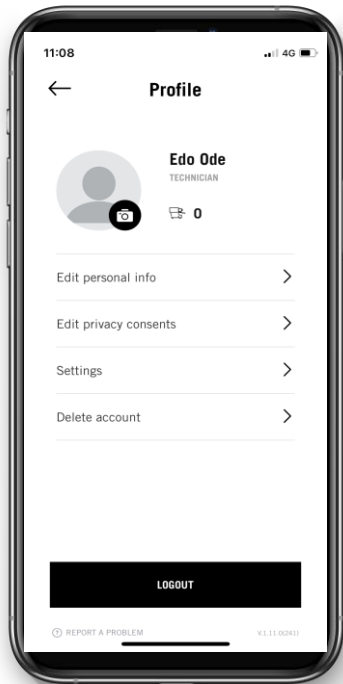
- to sign up supply the following:
  - full name
  - email
  - password (& confirm)
- tick the direct marketing, profiling and communications to third parties (optional).

# home page



- here you can see the list of machines you are connected to.
- hit “+ add new machine” to start looking for machines.

# profile

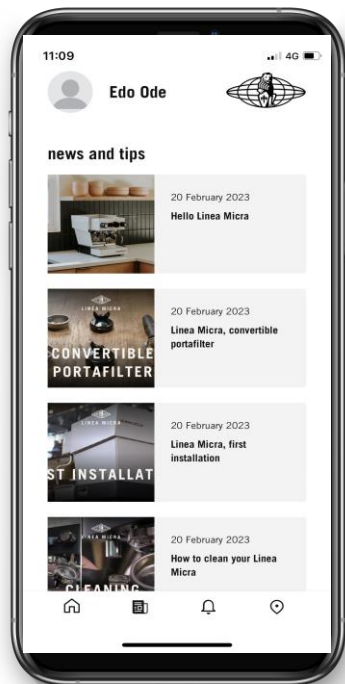


your user profile allows you to:

- customize: profile photo, personal details, privacy consents, settings
- logout: go back to login page.
- delete your account.
- report a problem: contact la marzocco support team
- view: app version



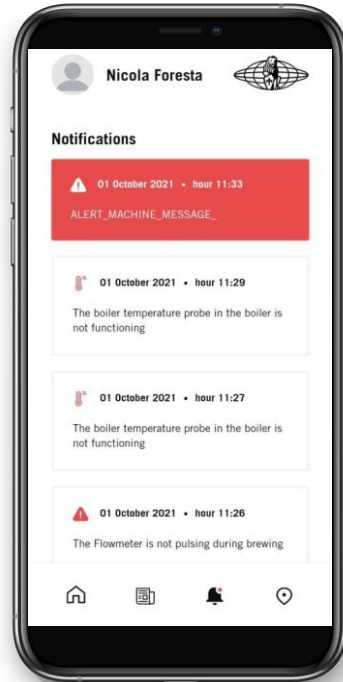
# news & tips



in the news and tips page you can find:

- information and updates about la marzocco community.
- tips and suggestions to improve your coffee skills.

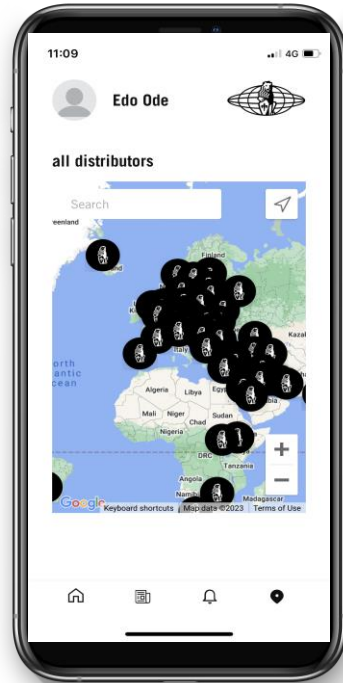
# notifications



notification page:

alerts linked to machine faileurs.

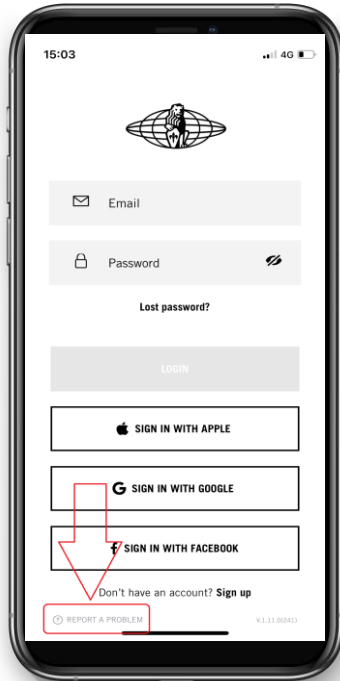
# branches & distributors



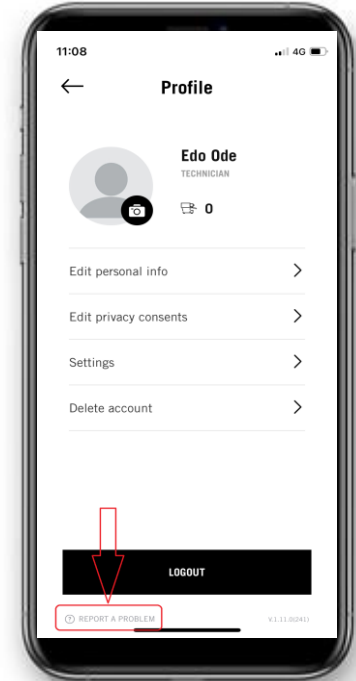
all distributor:

find local la marzocco offices and distributors around the world.

# report a problem




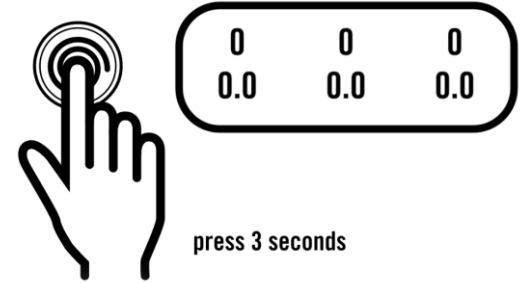
you can contact la marzocco support team by tapping “report a problem” in the bottom-left corner of both the log-in page and profile page.



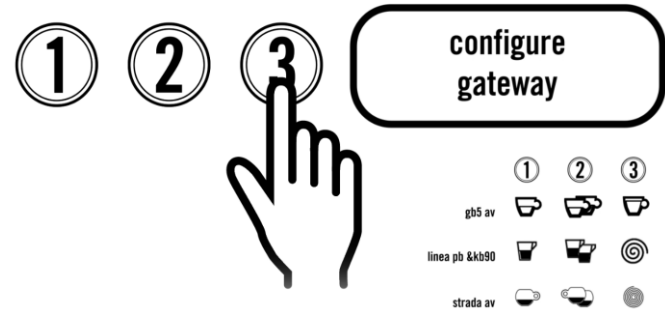
# gb5s av, kb90, linea pb - turning on bluetooth



press the continuous button  for 3 seconds,



navigate the machine menu by pressing the buttons 1 & 2 to “configure gateway” and press 3 to access it,





Once you have accessed the “configure gateway” menu, stay there until the connection to the machine is completed.

*Do not exit until the connection is completed*

1

2

3

gateway unlocked  
press b3 to exit

do not exit until the connection is completed

① ② ③

gb5 av   

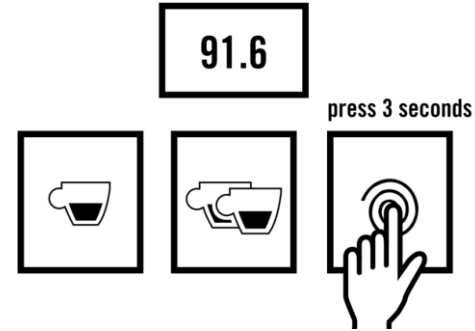
linea pb & kb90   

strada av   

# linea classic s - turning on bluetooth

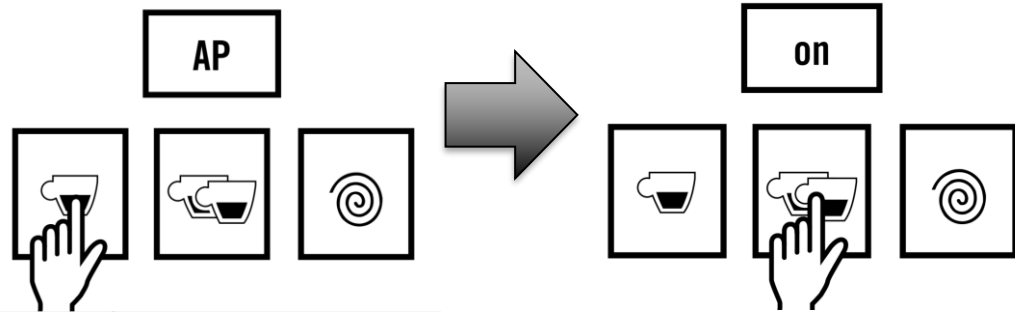


press the continuous button  for 3 seconds,



navigate the machine menu with  
buttons 1 & 2 to “AP” and press  
button 3 to access it.

press b2 to see “on”

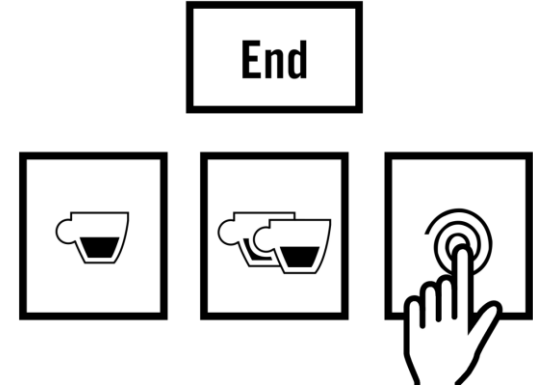




once you have turned AP on, exit the AP menu pressing the continuous button (b3).

navigate the machine menu with button 1 & 2 to “End” and press b3 to exit.


on machine display AP should be visible, stay there until the connection to the machine is completed.

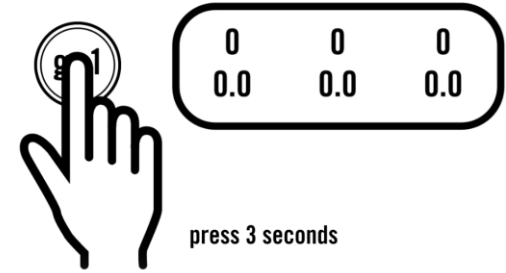




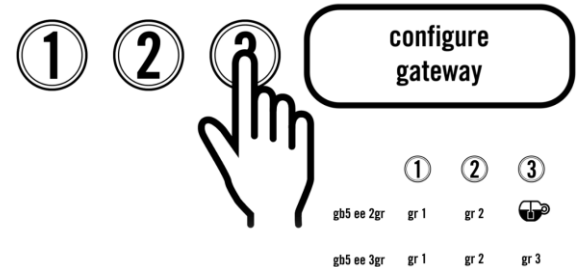


# GB5s EE - turning on Bluetooth

press the continuous button  for 3 seconds,



navigate the machine menu by pressing the buttons 1 & 2 to “configure gateway” and press 3 to access it,





Once you have accessed the “configure gateway” menu, stay there until the connection to the machine is completed.

*Do not exit until the connection is completed*



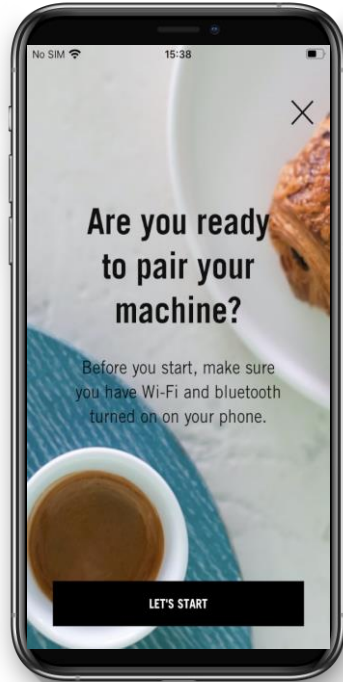
gateway unlocked  
press b3 to exit

do not exit until the connection is completed



gb5 ee 2gr	gr 1	gr 2	
gb5 ee 3gr	gr 1	gr 2	gr 3

# pairing



let's connect your machine!

- machine must be in bluetooth mode
- in the introduction page click on “let's start” after making sure that wi-fi and bluetooth are enabled on your device.
- allow the la marzocco pro app to use:
  - a) location
  - b) bluetooth
  - c) access to wi-fi

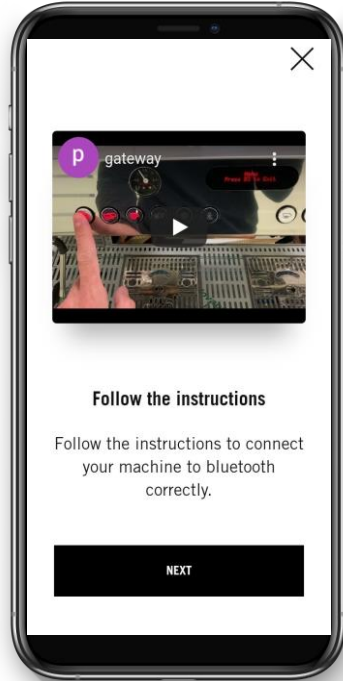
# pairing



allow the app to access your local network and wait for available machines to appear on screen.

the scan can last up to 30 sec.

# pairing



in case the scan is unsuccessful, you will be redirected to a video tutorial on how to set your machine in bluetooth mode.

make sure to follow all steps before hitting “next” and start to look again for machines.

# pairing



in case of multiple machines found, select the serial number of the machine you want to connect.

if you don't find the machine you want to connect to, make sure that it is in bluetooth mode and tap on "search again".

if only one machine is found, you will not see its serial number and the pro app will automatically start to establish connection with it.

# pairing



once you click on “add” to select your machine, allow a few seconds for the app to establish the connection with the machine.

# pairing



select the wi-fi network you want to connect to and enter the wi-fi password.

tap “confirm” to proceed or “go to the list” to access again all networks detected by the app.

if the wi-fi network you want to connect to is not present in the list provided, tap on “add” to manually enter network information.

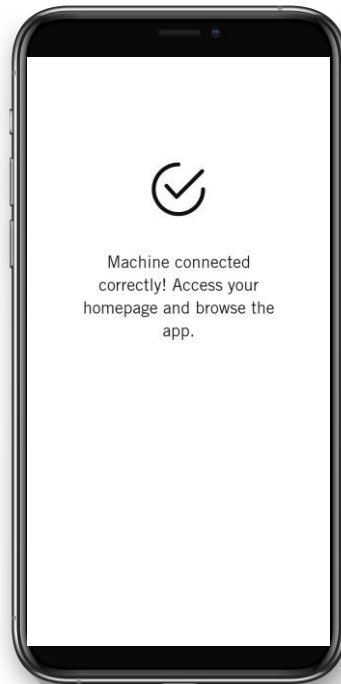
note that phone/tablet and machine must be on the same wi-fi network to get local connection (green banner).



# pairing



allow wi-fi  
connection and wait  
for confirmation  
screen.



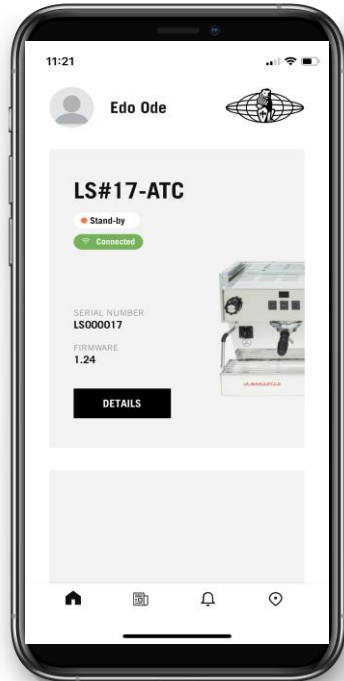
now your machine is  
connected and you  
can start to manage  
it with la marzocco  
pro app!

# pairing



once the connection is finalised, you can choose a name for the machine.

# home page

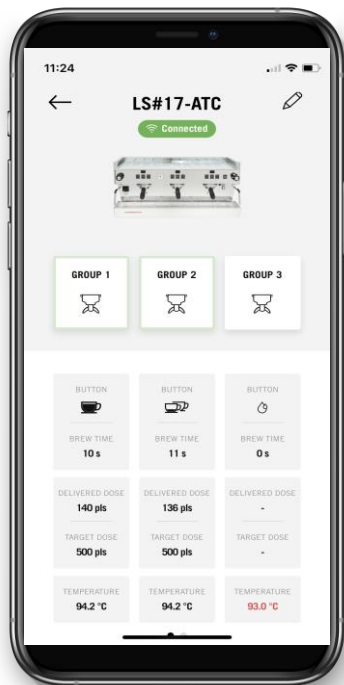


on the homepage you can see: name, status, connection, serial number and firmware version of the machine.

scroll down to see all machines connected to your account and, at the bottom of the list, you can connect more tapping on “add new machine”.

tap on “details” to access the machine’s home page.

# machine home page

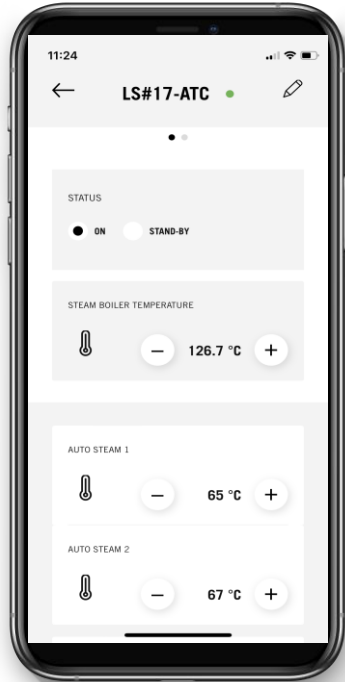


this is the top section of the machine's home page where you can see for each group:

- number of groups (swipe left if more than 3)
- last shot brewed
- target dose
- delivered dose
- temperature setpoint

tap on the group icon to access the individual group menu and view/adjust related settings.

# machine home page



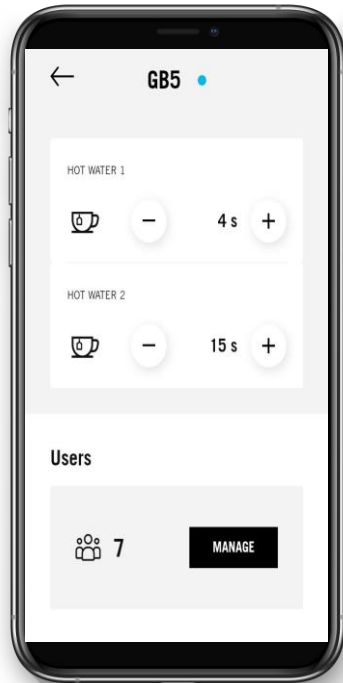
**status:** choose between: on, standby, eco-mode.  
water temperature in the coffee boiler in eco-mode (available only for gb5, kb90 and linea pb) can be set accessing the factory menu, using the machine display.

**steam boiler temperature:** adjust temperature of the steam boiler using + and - icons.

**cup warmer:** turn on and off the cup warmer.  
(only if the cupwarmer is available on the machine).

**auto steam:** set the temperature that the beverage you are heating, should reach before the steam wand stops warming up (linea classic s only).

# machine home page



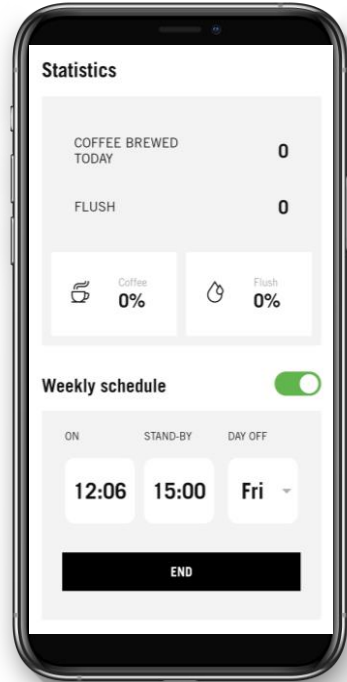
**auto steam:** when you remove the portafilter after a brewing, kb90 perform an automatic cleaning with steam. here you can set how long this should last for.

**auto flush:** occurs immediately after the auto steam on kb90 and here you can set how long this should last for.

**hot water:** adjust water dose for each hot water button.

**users:** manage users connected to the machine by selecting “manage”.

# machine home page



**statistics:** number of brews and group rinses (flush) for the day.

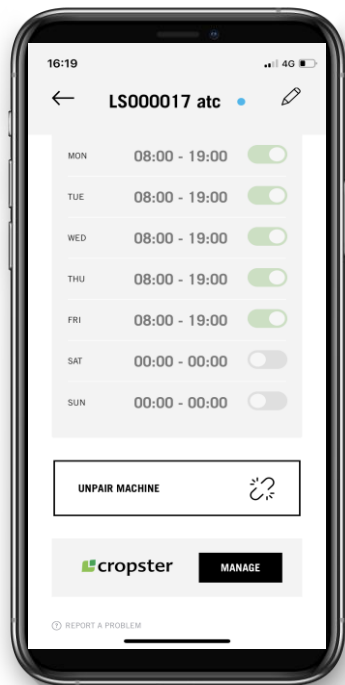
the app distinguish a coffee from a flush, by the brewing time:

flush: shorter than 10 seconds

brew: longer than 10 seconds

**weekly schedule:** set the time when the machine should turn on, and the time it should go in standby, for each day of the week. choose “day off” to select a day in which the machine should remain off.

# machine home page



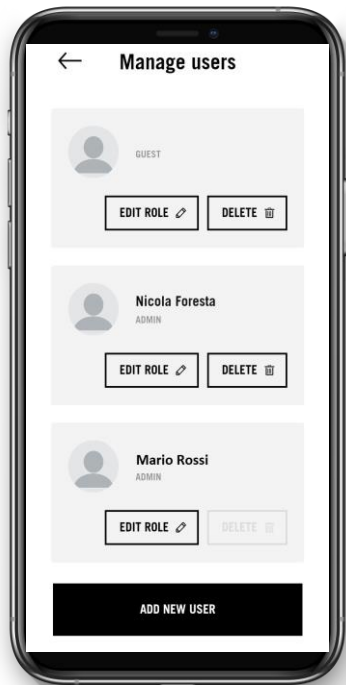
**unpair machine:** to dissociate your machine from your account.

**manage cropster:** to access your cropster account, or to link the machine to cropster.

**report a problem:** to contact via email the iot support team.



# manage users



manage user allows you to see names and roles of existing users.

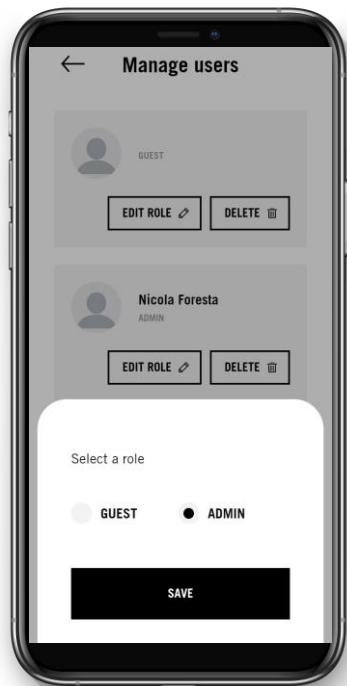
users with **admin** role can:

- see and adjust machine settings
- change other users' role by tapping "edit role"
- remove an existing user by tapping "delete"
- invite new users to join the machine by tapping "add new user"

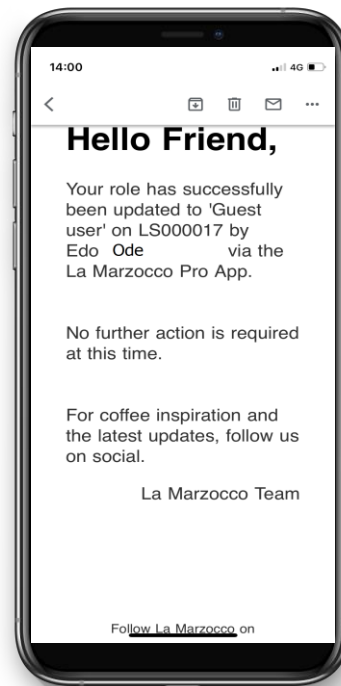
users with **guest** role can:

- read machine settings and users

# manage users - edit role

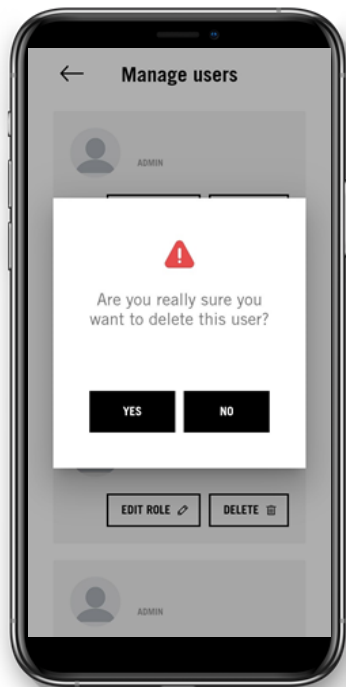


if you have admin  
role, after tapping  
on “edit role” you  
can change role of  
users connected to  
the machine.

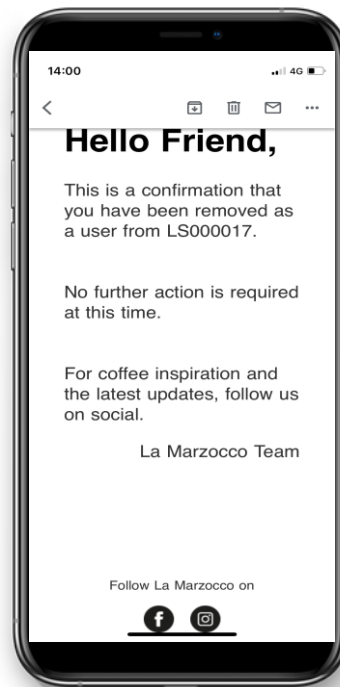


the user gets a  
confirmation  
email about the  
change of role  
and who has  
performed the  
action.

# manage users - remove

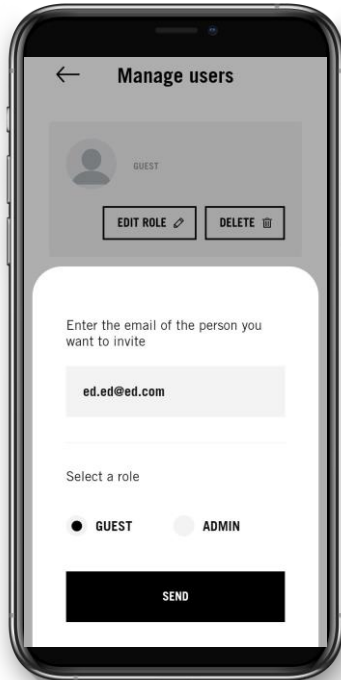


after tapping  
“remove” a final  
confirmation is  
presented before  
removing a user.



the user  
removed from  
the machine  
receives an  
email to confirm  
removal.

# manage users - invite users



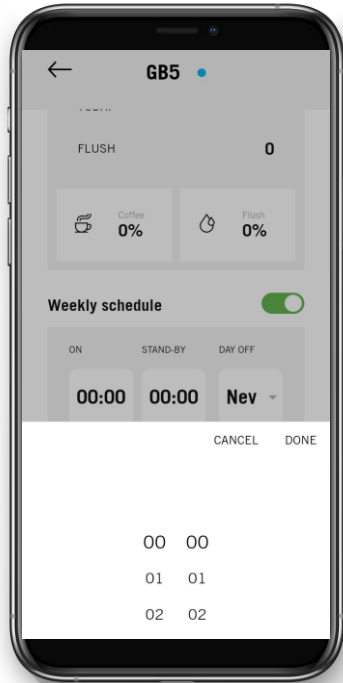
after tapping on “add new user” a window pops up to enter the email address and the role of the new user.

tap “send” to confirm the invite.



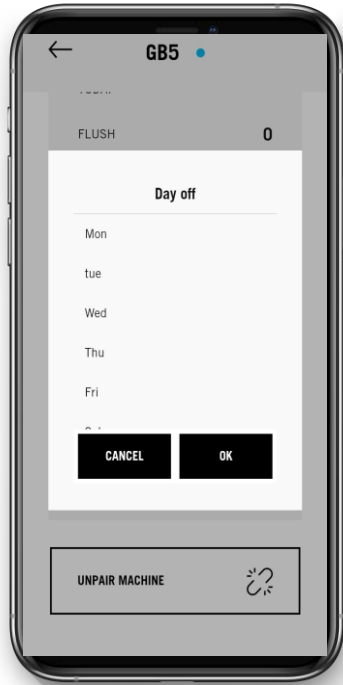
new users get an email inviting them to join the machine.  
new users will find the machine linked to their account on the pro app.

# weekly schedule



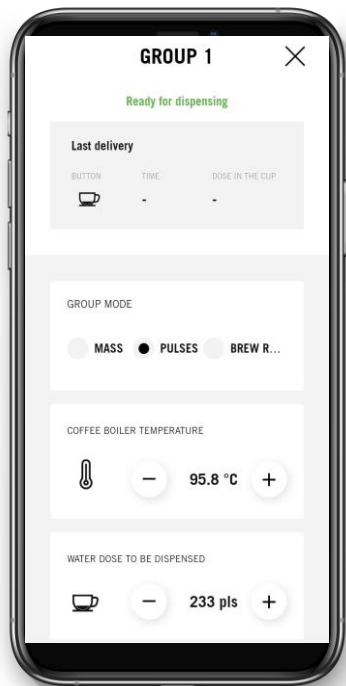
schedule when the machine should turn on and off (stand-by) for each day of the week.

# weekly schedule



choose “day off” to set a day of the week in which the machine remains off.

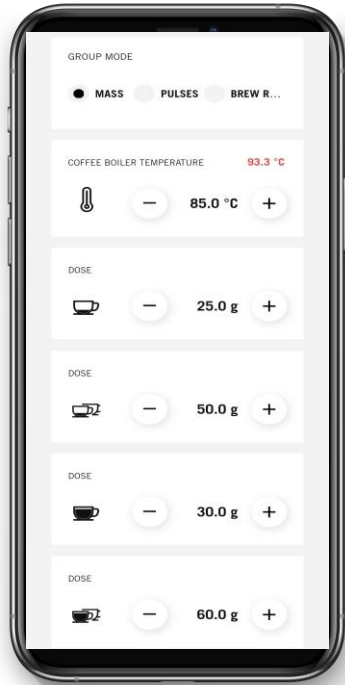
# group features



if you tap a group icon on the machine's home page, you access the group home page where you can personalize all group's features.

- last brew: information about the last brew.
- group mode: select the mode from mass, pulses and brew ratio. see next three slides for more details.
- coffee boiler temperature: adjust coffee boiler temperature.

# groups - mass mode (abr required)



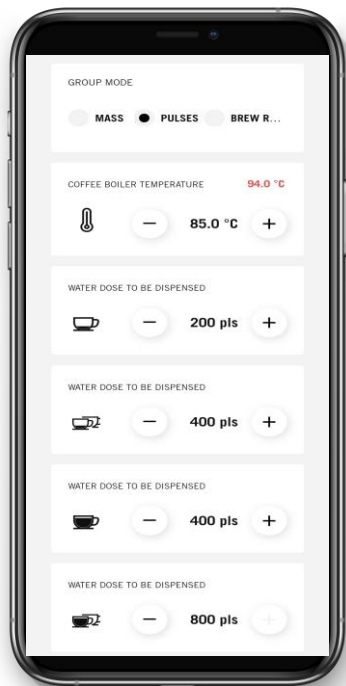
this shows an example of “mass” mode.

mass mode sets the scale system in order for the brew to stop at a specified weight in cup.

all machines connectible with the pro app also include drip prediction, which negates the need to set a drip offset.



# groups - pulse mode (AV required)



this shows an example of “pulses” mode.

pulses mode refers to the number of pulses that the flowmeter sends to the CPU for each button.

this is a measurement of the amount of water entering the coffee puck.

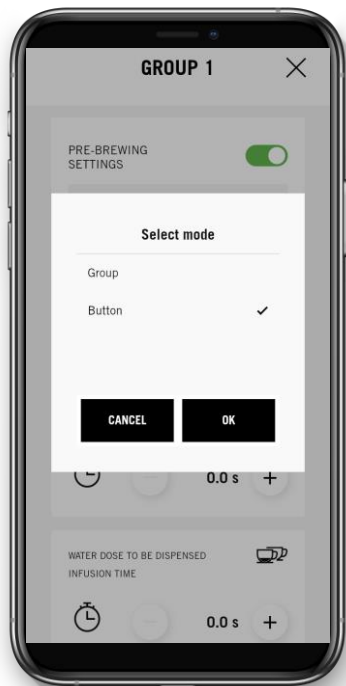
# groups - brew ratio mode (ABR required)



this shows an example of “brew ratio” mode.

with brew ratio mode you can choose the ratio mass in cup/water incoming on the coffee puck.

# pre-brewing

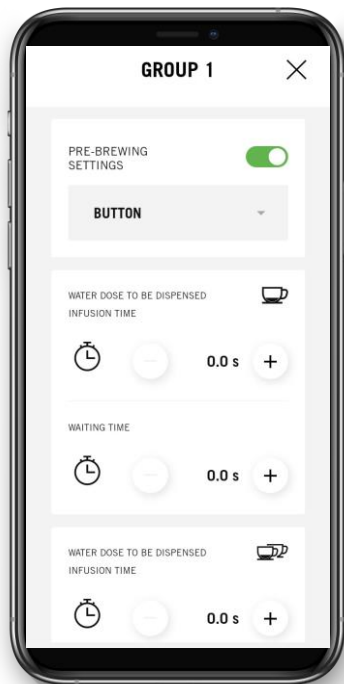


pre-brewing settings allow you to enable/disable pre-brewing function.

when pre brewing is enabled:

- **with gb5 x and gb5 s:** drop-down menu to choose between “group” to apply the same settings to all buttons of the group, or “button” to adjust pre brewing settings for each single button of the group.
- **with linea pb and kb90:** only same settings for all buttons of the group.
- **with linea classic s:** only individual settings for each button.

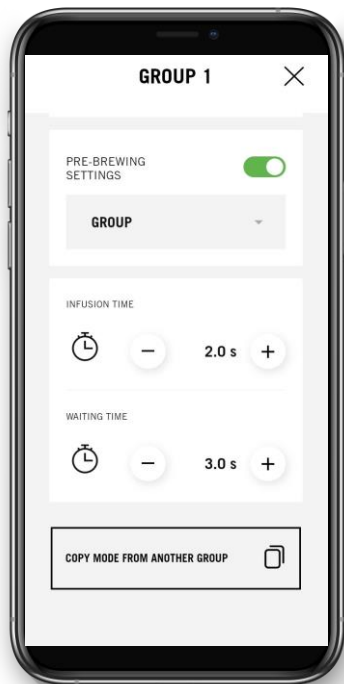
# pre-brewing - button (gb5 & linea classic s)



with option “button” pre-brewing infusion time and waiting time can be controlled for each button available on **gb5 s** and **gb5 x**.

**linea classic s** does not have the option to choose between group and button: it is only possible to adjust pre-brewing infusion time and waiting time for each button.

# pre-brewing - group (gb5, kb90 & linea pb)



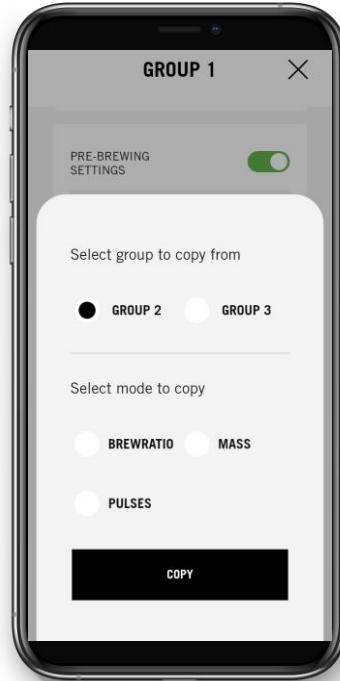
with **gb5 s** and **gb5 x** you can select option “group” to set pre-brewing infusion time and waiting time for all buttons at the same time.

with **kb90** and **linea pb** you do not have the option to choose between button or group: it is possible only to adjust pre-brewing settings for the group.

# copy settings from group



COPY SETTINGS FROM ANOTHER GROUP



tapping on “copy settings from another group”, you can choose the group where to copy from and in which mode to copy.



**la marzocco**

handmade in florence